

Digital Solutions from Doka

A. About Doka's Digital Solutions

In this section, you will find information about using Doka's Digital Solutions. This includes

- Umdasch Group Identity,
- actual Doka Digital Solutions

This does not include the use of Doka websites that you access for purely informational purposes. You can find more information about the use of our website for informational purposes only in the other chapters of this privacy policy.

A.1 Digital Solutions

Digital Solutions are software applications from Doka for support on the construction site, which

- as a web application via your Internet browser or
- as a native app on your mobile device

are offered. Some digital solutions are a combined solution consisting of hardware (e.g. sensors) and software, while others are just software. Doka Digital Solutions include:

- DokaXact;
- Concremote;
- MyDoka (incl. myMaterial plus);
- Doka planning software (incl. EFP).

Doka planning software ("digital ENGINEERING") are software applications that support you in planning with Doka Material. These are offered as a download version and/or cloud service. Doka planning software can be a standalone application (e.g. Easy Formwork Planner, Tipos, etc.) or an add-on to your existing software (DokaCAD for Revit or DokaCAD for AutoCAD).

A.2 Umdasch Group Identity

Umdasch Group Identity processes your registration and authentication data for Digital Solutions from Doka: <https://login.doka.com>

B. Concrete processing

Please read the information on the specific Doka Digital Solution you would like to use.

B.1 Umdasch Group Identity

In order to enable you to **register** and **log in** to Doka's Digital Solutions and to use the same user account with single sign-on (SSO) for different Doka Digital Solutions, the **central authentication service "Umdasch Group Identity"** is used. If you use the Umdasch Group Identity without a Doka Digital Solution or without Doka planning software, then **Doka is the controller**. The processing is carried out for the **purpose** of registration, authentication and other functionalities that are intended to enable you to use Doka's various Digital Solutions securely and smoothly. Therefore, wherever we are subject to Royal Decree 6/2022 ("Royal Decree") and Ministerial Decision 34/2024 ("Regulations") (Royal Decree and Regulations collectively as "PDPL") in Oman, the processing is based on your consent in accordance with Article 10 of the Royal Decree and Article 4 of the Regulations in the provision of Doka's Digital Solutions to the company for which you use Doka's Digital Solutions and in ensuring secure use of Doka's Digital Solutions. If you agree to the setting of cookies that are not technically necessary, your consent by such acceptance is the legal basis.

Umdasch Group Identity is hosted in Microsoft Azure and uses the Duende Identity Server as its basis and supports two different types of use:

- a) If the customer has a Microsoft tenant, it can be linked during registration. In this case, express consent must be given (i) by a responsible administrator of the customer in the case of permitted personal use by you or (ii) in the case of use for a customer. The following data is provided by the company for which you use Doka Digital Solutions to Doka by synchronisation and processed by Doka:

Forename	Synchronized (from the customer's Microsoft tenant)
Surname	dubbed
Email address	dubbed
Telephone number	dubbed
Mobile phone	dubbed
Profile	dubbed
Enterprise	dubbed
Permissions	dubbed
Salutation	optional
Title	optional

b) Alternatively, you can register directly with Umdasch Group Identity. This is possible in the following cases:

- a. If used for a customer: the company for which you are using Doka's Digital Solutions does not use a Microsoft Azure tenant, or does not intend to use it to use Doka's digital services,
- b. For permitted personal use: if you do not have a Microsoft Azure tenant or do not want to use one.

In this case, the following data will be collected:

Forename	Mandatory field
Surname	Mandatory field
Email address	Mandatory field
Password	Mandatory field
Enterprise	Mandatory field
Permissions	Synchronized (from the respective digital solution used)
Salutation	optional
Profile	optional
Title	optional
Telephone number	optional
Mobile phone	optional

In each variant, notifications can also be sent to the contact details provided for the registration and authentication process.

Our web applications are integrated into our general website. More details on the use of **cookies** when using our website can be found under "5. Use of cookies" and in the cookie banner.

Your registration data will also be used when you log in to Digital Solutions from Doka or other affiliated companies (e.g. for Digital Solutions from umdasch. The Store Makers, Umdasch Group Ventures, etc.). However, this only happens if you use them.

B.2 Doka planning software

The **Easy Formwork Planner** is a CAD drawing tool for creating automatically calculated formwork solutions. Other Doka planning software, e.g.:

- **Doka Tools:** enables the planning of wall and slab formwork, the identification of required components and provides assistance for determining concrete properties.
- **DokaCAD for Revit** and **DokaCAD for AutoCAD:** These tools enable formwork planning in conjunction with the Revit and AutoCAD design software, respectively.
- **Tipos** enables the creation of formwork plans and parts lists.
- **DokaLibrary for Tekla:** Doka components for Tekla projects
- **Beam Statics:** Program for quick and easy static calculation of continuous beams.
- **Piecelist Editor:** Program for creating, editing and managing parts lists that have been created either directly in the Piecelist Editor or in other Doka programs.

In the case of Doka planning software that you **install on your client** (i.e. on your employer's computer or server), your data is processed for the **purpose of**

- your registration before downloading
- administering the license (from your employer or educational institution), and
- the version management of the Doka planning software (e.g. to inform you about updates).

For these purposes, **Doka is the controller** within the meaning of Art. 1 of the Royal Decree. The processing is based on your express consent where PDPL is applicable in the provision of Doka's Digital Solutions to the company for which you are using Doka's Digital Solutions. If you agree to the setting of cookies that are not technically necessary, your consent is in accordance with Art. 10 of the Royal Decree and is the legal basis.

In the case of Doka planning software that you **use as a cloud service** or request further support from Doka **when using it on your client** (e.g. the automatic calculation of drafts), the company or educational institution for which you use the respective Doka Digital Solution (e.g. your employer or educational institution) is the controller within the meaning of Art. 1 of Royal Decree 6/2022 (hereinafter also referred to as "Customer"). **In this case, Doka is a processor** within the meaning of Art. 1 Royal Decree 6/2022. This processing is therefore not part of this Privacy Policy.

We processed the following data in the download version of Doka planning software:

Data type	Description	Purpose of processing
License	Information about the license conclusion, e.g. date, license type, license scope, term, etc.	License
Version	Information about the version of the software used, e.g. version number, etc.	Version Management

B.3 For all services: customer feedback and usage data

Doka is responsible for the processing of customer feedback and usage data for the (further) development of products and services relating to Umdasch Group Identity and Digital Solutions. within the meaning of Art. 1 of Royal Decree 6/2022. Therefore, the processing is based on your consent to (further) development of products and services. If you agree to the setting of cookies that are not technically necessary, your voluntary consent is in accordance with Art. 10 of the Royal Decree and is the legal basis.

We process the following data for this purpose:

Device Information	<ul style="list-style-type: none"> • IP address • Time zone difference to Greenwich Mean Time (GMT) • Device Type (Unique Device Identifiers) • Type and version of the operating system of the requesting device • Language, type and version of the browser software • Screen size, resolution, and color depth • Cookies that uniquely identify the browser • Browser Configuration
Usage	<ul style="list-style-type: none"> • The Digital Solution you are using (incl. version and license information) • User settings on the website (e.g. system language) • Log files for error analysis and security reasons • Log in the event of a system crash (in special cases, such as errors or security incidents, the logs can be manually analysed by a Doka employee or authorised service providers) • Date and time of the query • Name, URL, and amount of data transferred of the requested files • Access Status/HTTP Status Code • Content of the request (concrete page) • Number, duration and time of views

	<ul style="list-style-type: none"> • URL of the website from which our website is accessed • Subpages and links visited while visiting the website • the URL clickstream to, through and from the website, including the date and time • Heatmaps: Visualize where users click, scroll, and move their mouse to understand which areas of the website are getting the most attention. • Recordings: Recording users' sessions to see how they interact with the website and identify any problems or obstacles. • Funnel Analysis: Track users' journey through your website and identify where they bounce. • Form Analysis: Analyze how users fill out forms and identify fields that lead to abandonment.
Location	<ul style="list-style-type: none"> • IP Location
Feedback	<ul style="list-style-type: none"> • Content of your feedback • If you agree: Your contact details (name, phone number, email address, etc.) to process your feedback

C. General information about the processing of your data in all Doka Digital Solutions

C.1 Order processing and data transfers to recipients or third countries

Within the framework of PDPL, Doka is entitled to outsource the processing of your personal data in whole or in part to **external service providers** who act as processors **for Doka** in accordance with Articles 1 and 13 of Royal Decree 6/2022. External service providers support us, for example, in the technical operation and support of websites and apps, data management, the provision and provision of services, the sending of e-mails, the implementation of security measures, marketing and website and app analysis. The service providers commissioned by Doka will process your data exclusively in accordance with our instructions. This is ensured by strict contractual regulations, technical and organizational measures and supplementary controls by us. If they are based **outside Oman**, Doka complies with the applicable framework conditions for permissible transfers to third countries as per Article 23 of Royal Decree 6/2022 (e.g. in the case of transfers to Microsoft Azure servers in the USA).

As a matter of principle, your data will not be transmitted to **third parties** unless we are legally obliged to do so, the data transfer is necessary for the performance of our contractual obligations or you have previously expressly consented to the disclosure/transfer of your data.

If Doka's Digital Solutions are not provided by Doka , Josef-Umdasch-Platz 1, 3300 Amstetten, Austria ("Doka GmbH"), **Doka GmbH acts as a (sub-)processor**.

C.2 Duration of processing

Your data relating to Digital Solutions will be processed by Doka until you delete your Umdasch Group ID account or the contract with the customer ends. In addition, we will process your data for a period of seven years if this is necessary for tax or accounting purposes. In the event of legal disputes between Doka and the customer, the relevant data may be processed until they are concluded.

Doka processes your customer feedback and usage data for the (further) development of products and services relating to the Umdasch Group Identity and Doka Digital Solutions for as long as necessary, but for a maximum of three years. If contractually agreed with the customer, this data will be anonymized before further processing.

C.3 Rights

Depending on specific circumstances, you have certain rights under Article 11 of Royal Decree read with the relevant provisions of the Regulations. These include the ability to revoke consent to the processing of your personal data without affecting processing prior to the revocation; request amendments, updates, or withholding of your personal data; obtaining a copy of your processed personal data; and request the transfer of your personal data to another controller. Additionally, you can request the deletion of your personal data

unless processing is necessary for national archiving and documentation. You also have the right to be notified of any breach or violation of your personal data and the actions taken in response.

If you are a data subject under PDPL wishing to exercise a data subject right, please contact our Data Protection Officer (C.4).

C.4 Data Protection Officer

We have designated a Data Protection Officer (“DPO”) to ensure adherence to PDPL and this privacy notice. Should you have any inquiries regarding this privacy notice or the management of your personal data, please contact: [oman@doka.com]